Information Notice	CAA International Ltd **INFORMATION NOTICE** Number: IN–2015/076	CAAi Above and beyond

Aviation Business Risk & Resilience Management Course

This Information Notice contains information that is for guidance and/or awareness.

Recipients are asked to ensure that this Information Notice is copied to all members of their staff who may have an interest in the information (including any 'in-house' or contracted maintenance organisations and relevant outside contractors).

Applicability:	
Aerodromes:	*This course is suitable for senior to middle Managers, together with Safety Managers at Airports, ATM providers and Ground Handling companies wishing to improve resilience culture and embed resilience management in the daily operational rhythm.*
Air Traffic:	
Airspace:	
Airworthiness:	
Flight Operations:	
Licensed/Unlicensed Personnel:	

1.   Introduction

1.1   CAA International (CAAi) is pleased to announce the introduction of this new training course title within our training portfolio. This course is accredited by the Institute of Risk Management and has been developed in cooperation with KRisk.

2.   Scope

2.1   This 2 day course intends to provide participants with the practical integrated approach to the fundamental principles of risk & resilience management by promoting solutions not fear.
It provides the relevant knowledge and skills required for you and your business to manage resilience systematically to improve performance within all areas of your organisation.

The course covers emergency and crisis management but goes much further into addressing business risk and resilience management. Delegates will benefit from real case studies and interactive multimedia that will bring the subject to life and caters for all learning styles to enable learners to make more informed transparent decisions that become embedded in the daily operational rhythm of your organisation.

2.2   By the end of this course participants will demonstrate an understanding of:

- How risk & resilience management can be used to support your organisation in achieving its objectives and targets
- The skills to effectively assess business impacts and to select appropriate risk treatment measures to reduce uncertainty and withstand stress & catastrophe.
- Benefits of risk management and its relationship with crisis, contingency and business continuity management to ensure adequate preparation & planning.
- Influencing and improving a resilient culture through the framework of an integrated enterprise risk management system.

- The importance of incorporating business continuity into the risk framework to ensure your organisation can respond & recover.
- How businesses must have their own plans and capabilities for responding to an emergency.
- How businesses can work with local community groups to develop a mutual resilience capability.
- How businesses can work with Category 1 Responders, Category 2 Responders and Government agencies to prepare for and reduce the effects of an emergency situation.

2.3   Key Topics

- Introduction to Risk & Resilience management principles
- Emergency response planning and crisis management
- Risk Management framework and embedding a positive resilience culture
- Business Resilience management process

3.   Further Info

3.1   This course takes place at Aviation House, Gatwick Airport South, West Sussex, RH6 OYR and has availability on 9-10 September 2015. We recommend you book early to avoid disappointment.

3.2   For more information on the course please refer to the course description available from www.caainternational.com

3.3   Other CAAi course titles that may be of interest are:
- Aviation Enterprise Risk Management, 7-8 September 2015.

4.   Queries

4.1   Any queries as a result of this communication should be addressed to:

> *CAA International Ltd*
> *Aviation House*
> *Gatwick Airport South*
> *West Sussex*
> *RH6 0YR*
> *United Kingdom*
> *Tel: +44 (0)1293 768700*
> *Fax: +44 (0)1293 573992*
> *Email: training@caainternational.com*
> *Website: www.caainternational.com*

4.2   CAA International Ltd is a wholly owned subsidiary of the UK Civil Aviation Authority.

5.   Cancellation

5.1   This Information Notice shall remain in force until 9 September 2015

CAA International is the commercial gateway to the expertise of the UK CAA offering training, exams and consultancy services. Our training courses are available to both aviation authorities and industry globally. We are committed to ensuring excellence in our courses and our accreditation to the globally recognised **ISO 9001:2008** standards is testament to our dedication to providing high quality training services.

CAA International is accredited by the British Accreditation Council (BAC) for Independent Further and Higher Education as a non-collegiate provider. The BAC is a UK Border Agency approved body