



Issued: 21 July 2017

Changes to Subscriptions, Alerts and Information Notices

This Information Notice contains information that is for guidance and/or awareness.

Recipients are asked to ensure that this Information Notice is copied to all members of their staff who may have an interest in the information (including any 'in-house' or contracted maintenance organisations and relevant outside contractors).

Applicability:	
Aerodromes:	All Subscribers
Air Traffic:	All Subscribers
Airspace:	All Subscribers
Airworthiness:	All Subscribers
Flight Operations:	All Subscribers
Licensed/Unlicensed Personnel:	All Subscribers

1 Introduction

1.1 This Information Notice reminds you of the previously notified changes to our current subscription and notification service that will take effect from 24 August.

2 Scope

2.1 We contacted you last month to explain that the process for sharing alerts, updates and information would be changing from 24 August 2017.

2.2 From 24 August, the **CAA subscriptions service** that you are registered with will only be used for safety critical updates (Safety Notices, Safety Directives, Emergency Airworthiness Directives, UK Airworthiness Directives and Mandatory Permit Directives) and the Official Records Series.

2.3 All other alerts and updates will be sent through our **SkyWise** system which you can access as an app on your phone or tablet, via the SkyWise website or by subscribing for updates by e-mail.

2.4 As part of this change, Information Notices will be discontinued from 24 August. Guidance or alerts currently sent out as Information Notices will instead be shared using SkyWise.

2.5 Details of previously issued **Information Notices that are still current will remain available on our website.**

3 About SkyWise

- 3.1 SkyWise gives you instant access to the latest news from the CAA and helps you stay up to date as we publish new information including safety alerts, consultations, rule changes and airspace amendments.
- 3.2 We've designed SkyWise to make it quicker and easier for you to choose the subjects that you want to receive information about. The SkyWise alerts that you receive will be tailored to your preferences and give you a concise, top level overview with a link to more detailed guidance where available.
- 3.3 Sign up to SkyWise today to keep up to date with the news that you want – you can [register online for e-mail alerts](#) or download the app (available for [Apple](#) and [Android](#) devices).
- 3.4 As with INs, each SkyWise alert includes a unique reference number (beginning SW) that you can use to track updates.
- 3.5 The [SkyWise website](#) includes details of all updates issued during the last 12 months.

4 How To Use SkyWise

- 4.1 SkyWise allows you to decide how you receive updates from us.

You can:

- download the app to receive updates on your phone or tablet
or
- subscribe for e-mail alerts about the subjects that you are interested in
or
- check for the latest updates on the [SkyWise website](#) without needing to subscribe

5 Queries

- 5.1 Any queries or requests for further guidance as a result of this communication should be addressed to: content@caa.co.uk.

6 Cancellation

- 6.1 This Information Notice will remain in force until further notice.