



Issued: 24 August 2017

Changes to Subscriptions, Alerts and Information Notices

This Information Notice contains information that is for guidance and/or awareness.

Recipients are asked to ensure that this Information Notice is copied to all members of their staff who may have an interest in the information (including any 'in-house' or contracted maintenance organisations and relevant outside contractors).

Applicability:	
Aerodromes:	All Subscribers
Air Traffic:	All Subscribers
Airspace:	All Subscribers
Airworthiness:	All Subscribers
Flight Operations:	All Subscribers
Licensed/Unlicensed Personnel:	All Subscribers

1 Introduction

- 1.1 We contacted you last month to explain that the process for sharing alerts, updates and information will change from 24 August 2017. This message is to confirm that this change is now effective immediately.
- 1.2 This Information Notice supersedes IN-2010/001.

2 Scope

- 2.1 The **CAA subscriptions service** that you are registered with will only be used for safety critical updates (Safety Notices, Safety Directives, Emergency Airworthiness Directives, UK Airworthiness Directives and Mandatory Permit Directives) and the Official Records Series.
- 2.2 Safety Directives and Safety Notices will continue to be published and notified as per our current system – there is no change to this publication process. For information:

Safety Directive



A Safety Directive will be issued in circumstances where the action required is mandatory by means of the Directive and is legally enforceable. The Directive will specify which law or regulation makes the Directive legally enforceable, the action required, by whom and the time limit for compliance. The Safety Directive will be identified by a red circle in the top left hand corner.

Safety Notice



A Safety Notice will be issued in circumstances where the information conveyed is highlighting safety concerns which are already addressed by established requirements and regulations. The Safety Notice will be identified by a yellow triangle in the top left hand corner.

- 2.3 All other alerts and updates will be sent through our **SkyWise** system which you can access as an app on your phone or tablet, via the SkyWise website or by subscribing for updates by e-mail.
- 2.4 Information Notices (INs) have now been discontinued. Guidance or alerts previously sent out as INs will instead be shared using SkyWise.
- 2.5 Details of previously issued **Information Notices that are still current will remain available on our website**.
- 2.6 As with INs, each SkyWise alert includes a unique reference number (beginning SW) that you can use to track updates.
- 2.7 The **SkyWise website** includes details of all updates issued during the last 12 months.

3 About SkyWise

- 3.1 SkyWise gives you instant access to the latest news from the CAA and helps you stay up to date as we publish new information including safety alerts, consultations, rule changes and airspace amendments.
- 3.2 We've designed SkyWise to make it quicker and easier for you to choose the subjects that you want to receive information about. The SkyWise alerts that you receive will be tailored to your preferences and give you a concise, top level overview with a link to more detailed guidance where available.
- 3.3 Sign up to SkyWise today to keep up to date with the news that you want – you can **register online for e-mail alerts** or download the app (available for **Apple** and **Android** devices).

4 How To Use SkyWise

- 4.1 SkyWise allows you to decide how you receive updates from us.

You can:

- download the app to receive updates on your phone or tablet
or
- subscribe for e-mail alerts about the subjects that you are interested in
or
- check for the latest updates on the **SkyWise website** without needing to subscribe

5 Queries

- 5.1 Any queries or requests for further guidance as a result of this communication should be addressed to: **content@caa.co.uk**.

6 Cancellation

- 6.1 This Information Notice will remain in force until further notice.